

Who is covered?

The original purchaser or gift recipient who can provide proof-of-purchase from an authorized Saeco USA dealer.

What is not covered?

Improper usage and care can result in mineral buildup that damages the product. Saeco USA is not responsible for any expense resulting from such damage including transportation, shipping, and repairs resulting from mineral buildup, also known as calcium deposits, scale, and lime scale.

What will be done?

During the applicable warranty period under normal household usage and care, Saeco USA will repair or replace, at their discretion, any mechanical or electrical part which proves defective, or replace product with a comparable model. The repaired or replacement product is warranted for one year from the original date of purchase or 90 days, whichever is greater.

How can you get service?

Call 1-800-933-7876 to request service. A Return Authorization will be issued, when necessary. All warranty service must be performed by Saeco USA or an authorized Saeco USA Service Center or dealer. Please contact Saeco USA for details. Repair or attempted repair by unauthorized persons voids the warranty.

Unauthorized returned products will not be accepted and will be returned to sender at sender's expense.

In the event service is required:

- To obtain warranty service, a valid proof-of-purchase must be submitted to Saeco USA before returning product. Maintain a copy of proof-of-purchase for your records.

- Return Authorization number issued by Saeco USA is necessary to obtain warranty service and must be clearly labeled on box.
- Saeco USA is not responsible for loss or damage during incoming shipment.
- Be sure to enclose any accessories or components related to the product's problem.
- Carefully package product. Saeco USA is not responsible for any transportation and shipping expense.
- Retain tracking information for your protection in case of loss or damage in shipment.

THIS LIMITED WARRANTY COVERS PRODUCTS PURCHASED AND USED WITHIN THE UNITED STATES AND DOES NOT COVER:

- Damages from improper installation.
- Damages in shipping.
- Defects other than manufacturing defects.
- Damages from misuse, abuse, accident, alteration, lack of proper care and maintenance, or incorrect current or voltage.
- Damage from service by other than a Saeco USA authorized dealer or service center. Please contact Saeco USA for details.
- Any transportation and shipping charges.

Manufacturer makes no warranty, express or implied, including without limitation, any warranties of fitness or merchantability, except as expressly set forth above with respect to such products or parts therefor. Nor shall manufacturer have incurred any other obligations or liabilities on its part or be liable for any anticipated or lost profits, incidental damages, consequential damages, time charges, or any other losses incurred in connection with the purchase, installation, replacement, or repair of such products or any parts therefor whether original equipment or installed as a replacement covered by this warranty or otherwise; and manufacturer does not authorize any person to assume for manufacturer any other liability in con-

nection with the products or parts therefor. Manufacturer assumes no liability for delay in performing its obligations hereunder if failure results, directly or indirectly, from any cause beyond its control, including but not limited to acts of god, acts of government, floods, fires, shortages of materials, strikes and other labor difficulties, or delays, or failures of transportation facilities. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

DESCALING YOUR ESPRESSO COFFEE MACHINE

As part of normal preventive maintenance, espresso makers should be descaled approx. **every 2-3 months**, depending on the volume of use and hardness of your local water supply.

WARNINGS

Do not swallow. Avoid eye contact. Wash hands after use. Do not expose to heat.
- **Keep out of reach of children**
- **This product is non-toxic.**

To descale your espresso coffee machine, please follow these steps:

MANUAL FILTER HOLDER MACHINES (I.E. VIA VENETO, GRAN CREMA, MAGIC CAPPUCCINO, ESPRESSO CLASSICO):

- Fill the water tank with the descaling solution. (1 packet of Saeco descaling solution to one full tank of water.)
- Turn on the machine and remove filter holder.
- Run approximately 8 oz. of solution through the brew head. Turn machine off and let the machine sit for 15 minutes.

4. Run approximately 8 oz. through the steam wand, and again, turn machine off and let sit for 15 minutes.
5. Repeat this procedure, alternating between the brew head and steam wand until the water tank is empty. Then rinse water tank thoroughly and flush the machine by running two tanks of clear water alternating between the brew head and steam wand.

VIENNA SUPERAUTOMATIC MACHINES:

1. Fill the water tank with the descaling solution. (1 packet of Saeco descaling solution to one full tank of water.)
2. Turn on the machine.
3. Run approximately 8 oz. through the steam wand, turn machine off and let sit for 15 minutes.
4. Repeat this procedure until the water tank is empty. Then rinse water tank thoroughly and flush the machine by running two tanks of clear water through the steam wand.

MAGIC / ROYAL SUPERAUTOMATIC MACHINES:

1. Fill the water tank with the descaling solution. (1 packet of Saeco descaling solution to one full tank of water.)
2. Follow automatic descaling instructions as described on manual.

This procedure, when performed as necessary, should help avoid any major descaling requirements and related expenses.

We always recommend the use of **bottled or filtered water** to extend the longevity of your espresso machine. Distilled water should not be used, as too many of the necessary minerals are missing to make a good tasting espresso.


To cancel the descale message:

- Magic DeLuxe or Royal Digital: Press and hold the steam button for 5-10 seconds
- Royal Exclusive or Royal Professional: Enter programming mode by pressing and holding the ENT (pre-ground) button. Scroll to the sub-menu 'Sign.Descal'. Press the enter button, scroll to yes, press the enter button. Scroll to the 'Exit' sub-menu and press enter.

There are many good descaling agents on the market today including Saeco's own product: Part number 324.000.500, 4 packets, MSRP \$3.95 plus \$5.90 shipping and handling. Any descaling product used for our machines should be citric based. Do not use vinegar as this will cause damage to the machine.

This product is non-toxic, biodegradable and odorless.

FIRST AID: If ingested, drink 2-3 glasses of water. In case of eye contact, flush thoroughly with cool running water for 15 minutes. Remove any contact lenses. Contact physician in either case, then get prompt medical attention. For skin contact, flush with water

If you have any questions or comments, please call  Customer Service 1-800-933-7876



Limited Warranty & Descaling your Espresso Coffee Machine Information

Limited Warranty

This warranty covers all defects in workmanship or materials in the mechanical and electrical parts, arising under normal usage and care, in this Saeco USA product for a period of 1 (one) year from the date of purchase. A valid proof-of-purchase must be provided prior to any warranty service being rendered. A valid proof of purchase is an authorized retailer receipt specifying item, date purchased, and cost of item. An authorized retailer gift receipt with date of purchase and item is also an acceptable proof-of-purchase. Product is intended for household use only. Any commercial use voids the warranty. Exception: Royal machines are sold by Saeco USA for Commercial use and will be covered by a 1 (one) year warranty on parts and labor both for household and commercial applications.